



Position Description

Business Intelligence/Data Warehouse Programmer Analyst

Position Summary

The BI/DW Programmer Analyst ("BDPA") will provide analytical and technical support for business intelligence (BI) and data warehouse (DW) activities. This position is responsible for maintaining data processes and building solutions to meet business needs. The BDPA works with business clients to collect, clarify, and translate business requirements into project documentation and designs, and then creates the appropriate applications and solutions. The BDPA is also heavily involved with the distribution and successful delivery of all reports and applications.

Position Responsibilities

- Designs, develops and maintains reports and analytical tools/applications
- Partners with stakeholders and users to elicit and document business requirements; translates non-technical requirements into technical business requirements
- Evaluates solutions, processes and systems giving consideration to business value, user impact, development and maintenance costs;
- Critically evaluates information gathered from multiple sources, reconciles conflicts, abstracts up from low-level information to a general understanding, and works with customers to uncover unmet business needs
- Monitors existing ETL processes and data feeds, investigates failures, identifies solutions and improvements
- Provides reports on existing processes and their ongoing performance
- Performs ongoing monitoring and refinement of reports and solutions
- Other duties as assigned

Professional Qualifications

- Bachelor's degree (BA or BS) from four-year college or university in related field, or equivalent experience
- 5+ years in database development, BI

Technical Skills

- MS SQL Server required, including TSQL, SSIS, experience with multiple versions of MS SQL Server databases, MS SQL Server Management Studio and MS Visual Studio
- Proficient development and programming skills required
- Proficient with relational databases (e.g. SQL Server, MySQL, MS Access, Oracle)

- In-depth knowledge of SQL
- Data warehouse development in a multi-stage lifecycle environment
- Experience with data modeling, ideally with an understanding of dimensional modeling and slow-changing dimensions
- Solid experience in designing and building ETL solutions, including logging and monitoring components
- Ideal candidate will also have experience with any of the following: Salesforce, QlikView, Diver, JD Edwards
- Exposure to working within an Agile methodology

Professional Skills

- Strong logical and analytical thinker
- Attention to detail
- Able to find root causes of problems and quickly determine efficient solutions
- Can anticipate risks and mitigate in the moment
- Comfortable under high-stress and exhibits poise and focus
- Proven ability to quickly learn new applications, processes, and procedures
- Works well in a highly collaborative team environment and also exercises independent judgment and initiative
- Excellent verbal and written communication skills
- Professional image with ability to form good partner relationships across functions
- Strategic, intellectually curious thinker with focus on outcomes

Customer Base

- TWG owners
- All TWG & TWI Employees
- All Winery Employees

This position is primarily sedentary work, lifting a maximum of 10 lb.; walking and standing occasionally. The work environment could be classified as usual "office" working conditions.

Department: TWG and TWI

Reports to: IT Manager Applications & Databases

FLSA Status: Exempt